

10TH GRADE 2ND TERM 1ST EXAM

Name-Surname:.....

Class:.....

Number:.....

LISTENING

1. Listen to the dialogue between Daisy and restaurant receptionist. Put it into correct order. (16x2= 32 p.)

- ___ Restaurant Receptionist: OK, madam. I understand. I will take note of them. So, That's a table for 7 for 23rd of April near the playground and you also need a high chair. Is that right?
- ___ Daisy Miller: At 7.30.
- ___ Restaurant Receptionist: Of course madam. One table for 7 for 23rd of April. Is it right?
- ___ Daisy Miller: Yes, that's right. Thank you very much.
- ___ Restaurant Receptionist: Hello Golden Kitchen Restaurant. How can I help you?
- ___ Daisy Miller: For 7. 4 adults and 3 children.
- ___ Restaurant Receptionist: Certainly, madam. First, May I have your name and surname, please?
- ___ Daisy Miller: Yes, that's great. I have a question. Do you have an indoor playground?
- ___ Restaurant Receptionist: Thank you, madam. When is your reservation for?
- ___ Daisy Miller: Daisy Miller.
- ___ Restaurant Receptionist: Yes, madam. If you want, I can reserve a table near the playground.
- ___ Daisy Miller: It's for 23rd of April.
- ___ Restaurant Receptionist: Well, for how many people?
- ___ Daisy Miller: I would like to make a reservation for dinner.
- ___ Restaurant Receptionist: OK. What time will you be here?
- ___ Daisy Miller: That would be great. I have one more request. We also need a high chair for one of the children.

2. Ted is calling the Luxury Airlines to book a ticket. Look at the notes taken by the clerk below. Listen to the dialogue and tick (✓) the correct notes and correct the notes that are taken incorrectly. (5x4= 20 p.)



3. Listen to the dialogue extracts related to different situations and fill in the missing parts. (8x6= 48 p.)

Receptionist: When will you _____?	Clerk: Confirm your flight a few days before _____, please.
Customer: On 3 rd of April.	Customer: Alright, thank you.
Customer: I'd like to make a _____.	Receptionist: What type of room would you like?
Receptionist: Sure sir. When will you _____?	Customer: I would like a _____ room.
Customer: I'd like to _____ a table.	Clerk: Which seat do you prefer in your _____?
Res. Receptionist: For when, sir?	Customer: An _____ seat, please.

ANSWER KEY

LISTENING

1.

Audio Script

1. **Restaurant Receptionist:** Hello Golden Kitchen Restaurant. How can I help you?
2. **Daisy:** I would like to make a reservation for dinner.
3. **Restaurant Receptionist:** Certainly, madam. First, May I have your name and surname, please?
4. **Daisy:** Daisy Miller.
5. **Restaurant Receptionist:** Thank you, madam. When is your reservation for?
6. **Daisy:** It's for 23rd of April.
7. **Restaurant Receptionist:** OK. What time will you be here?
8. **Daisy:** At 7.30.
9. **Restaurant Receptionist:** Well, for how many people?
10. **Daisy:** For 7. 4 adults and 3 children.
11. **Restaurant Receptionist:** Of course madam. One table for 7 for 23rd of April. Is it right?
12. **Daisy:** Yes, that's great. I have a question. Do you have an indoor playground?
13. **Restaurant Receptionist:** Yes, madam. If you want, I can reserve a table near the playground.
14. **Daisy:** That would be great. I have one more request. We also need a high chair for one of the children.
15. **Restaurant Receptionist:** OK, madam. I understand. I will take note of them. So, That's a table for 7 for 23rd of April near the playground and you also need a high chair. Is that right?
16. **Daisy:** Yes, that's right. Thank you very much.

2.

Audio Script

Clerk: Luxury Airlines. How can I help you?
Ted: Hello, I want to book a ticket.
Clerk: Certainly, sir. First, May I have your name and surname, please?
Ted: Ted Clark.
Clerk: Thank you, sir. Where do you want to fly to?
Ted: Zurich.
Clerk: OK. When?
Ted: 12th of July. What flights do you have on that day?
Clerk: We have flights at 7.30 a.m, 9.30 a.m and 9.30 p.m.
Ted: Well, 9.30 a.m is OK. Can you book that for me?
Clerk: Yes, of course. Would you like an aisle seat or window seat?
Ted: A window seat, please.
Clerk: OK, then you've booked a window seat on the 9.30 a.m Zurich flight for 12th of July. Is that right?
Ted: Yes, that's right.
Clerk: Please call 555 7848 to confirm your flight a few days before your travel.
Ted: Alright, thank you very much.

3.

Audio Script

Receptionist: When will you check out? Customer: On 3 rd of April.	Clerk: Confirm your flight a few days before travel, please. Customer: Alright, thank you.
Customer: I'd like to make a reservation. Receptionist: Sure sir. When will you check in?	Receptionist: What type of room would you like? Customer: I would like a double room.
Customer: I'd like to book a table. Res. Receptionist: For when, sir?	Clerk: Which seat do you prefer in your flight? Customer: An aisle seat, please.