

Unit 4 – ON THE PHONE
VOCABULARY- GRAMMAR QUIZ

NAME/SURNAME:

CLASS:

NUMBER:

1. Match the words with their Turkish meanings.

Invent	Donate	Smartphone	Collect garbage	Improve	Printing machine	Bill	Translate
Educative	Book	Conversation	Departure	Repeat	Make a complaint	Order	Send
Hold on	Confirm	Hang up	Give tips	Keep in touch	Put through	Warn	Application
Leave a message	Available	Change	Return a product	Arrival	Social network	Solve	Meet up
Customer	Delivery	Medical care	Pick up	Share	Engaged	Plant	Disabled

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|----------------------------|--------------------------------|-------------------------------|
| 1. _____ = Değiştirmek | 15. _____ = Paylaşmak | 29. _____ = Akıllı telefon |
| 2. _____ = Müşteri | 16. _____ = Sosyal ağ | 30. _____ = Fatura |
| 3. _____ = Uygun, müsait | 17. _____ = Varış | 31. _____ = Çözmek |
| 4. _____ = Eğitici | 18. _____ = Tekrarlamak | 32. _____ = Tercüme etmek |
| 5. _____ = Tıbbi bakım | 19. _____ = Onaylamak | 33. _____ = Meşgul (telefon) |
| 6. _____ = Kalkış | 20. _____ = Yazıcı | 34. _____ = Şikayetçi olmak |
| 7. _____ = Sohbet | 21. _____ = Bağışlamak | 35. _____ = Telefona bağlamak |
| 8. _____ = İpucu vermek | 22. _____ = Geliştirmek | 36. _____ = Dikmek, ekmek |
| 9. _____ = Sipariş etmek | 23. _____ = Göndermek | 37. _____ = Hatta beklemek |
| 10. _____ = Çöp toplamak | 24. _____ = Teslimat | 38. _____ = Telefonu kapatmak |
| 11. _____ = Telefonu açmak | 25. _____ = İcat etmek | 39. _____ = Mesaj bırakmak |
| 12. _____ = Buluşmak | 26. _____ = Engelli | 40. _____ = İletişimde kalmak |
| 13. _____ = Uygulama | 27. _____ = Rezervasyon yapmak | |
| 14. _____ = Uyarmak | 28. _____ = Ürünü iade etmek | |

2. Choose the correct answer.

Sally: Hi, this is Sally. Can I talk to Mr. Browns?

Paul: _____? I think it's a bad line.

Sally: Is Mr. Browns in?

- A). May I get your name?
- B). Could I speak to Sally?
- C). Would you please repeat that?
- D). Can you ask him to call me?

Mark: Can I talk to Hank?

Sally: I'm sorry, he is out. _____

Mark: Tell him to contact with me, please.

- A). Could you hold on a moment, please?
- B). Would you like to leave a message?
- C). I'll put you through.
- D). Who is calling?